

Exclaimer Mail Archiver Outlook Add-In 4.0

Release Notes

Release Number

The current Release Number for this product is: 4.0

System Requirements

Software	Supported Versions
Operating Systems	Windows 7 x86 and x64 Service Pack 1 and above Windows 8 x86 and x64 Windows 8.1 x86 and x64 Windows 10 x86 and x64 Windows Server 2008 Windows Server 2008 R2 (Requires Visual Studio 2010 Tools for Office Runtime) Windows Server 2012 Windows Server 2012 R2 Windows Server 2016
Microsoft Outlook	Outlook 2010 x86 and x64 (including all service pack levels, requires Visual Studio 2010 Tools for Office Runtime) Outlook 2013 x86 and x64 Outlook 2016 x86 and x64
Microsoft .Net Framework	Microsoft .Net Framework 3.5

Downloading the Exclaimer Mail Archiver Outlook Add-In

Please refer to the following link on the Exclaimer website:

<http://www.exclaimer.com/mail-archiver/download>

Installing the Exclaimer Mail Archiver Outlook Add-In

The Exclaimer Mail Archiver Outlook Add-In has two installers:

- MailArchiverOutlookAddIn64.msi (for 64-bit computers)
- MailArchiverOutlookAddIn32.msi (for 32-bit computers)

These files are included as part of the main Exclaimer Mail Archiver installation and can be found in the Exclaimer Mail Archiver folder (the default folder is c:\program files\exclaimer ltd\mail archiver). Copy these files to a network share that can be accessed by all required computers within your organization.

Note: If you are installing the software on a 64-bit operating system that has a 32-bit version of Microsoft Outlook, you should use the MailArchiverOutlookAddIn64.msi package.

Deployment Preparation

To deploy the Exclaimer Mail Archiver Outlook Add-In you must have first installed and configured Exclaimer Mail Archiver.

To use features such as viewing and restoring messages, you must have completed the following tasks within Exclaimer Mail Archiver (i.e. on the Exclaimer Mail Archiver server):

- Run the [Exchange Mailbox Access Account Wizard](#). Please refer to the *Mail Archiver Settings* section of the *User Guide* for Exclaimer Mail Archiver.
- Set the [Enable Restore to Mailbox](#) option to **enabled** in Mail Archiver settings. Please refer to the *Mail Archiver Settings* section of the *User Guide* for Exclaimer Mail Archiver.

Installing the Exclaimer Mail Archiver Outlook Add-In Manually

To install the Exclaimer Mail Archiver Outlook Add-In manually, perform the following steps on each required computer (you will require local administrator rights to complete the installation).

1. Click **Start > Run**.
2. Type **cmd** and then click **OK**.
3. Change into the directory where the MSI files were copied.
4. For 64-bit systems, run the MSI package by entering the following command:

```
msiexec /i MailArchiverOutlookAddIn64.msi MAWEBSITEURL=http://servername:port
```

-or-

For 32-bit systems, run the MSI package by entering the following command:

```
msiexec /i MailArchiverOutlookAddIn32.msi MAWEBSITEURL=http://servername:port
```

Note: The parameter "MAWEBSITEURL" is case-sensitive. Replace **servername:port** with the server name and port of the web-site used for Exclaimer Mail Archiver. The default port used is **53444**.

Installing on Multiple Computers

You can install the Add-In on multiple computers using Group Policy. Please refer to the *Deployment Guide* in the resources section of the Exclaimer [website](#) for detailed steps on configuring Group Policy.

By default, the Add-in is installed on a per-machine basis. You can install the Add-in on a per-user basis by appending the following command line parameter to the command above:

```
ALLUSERS=2 MSIINSTALLPERUSER=1
```

Uninstalling the Exclaimer Mail Archiver Outlook Add-In

An uninstall can be achieved via [Programs and Features](#) or [Add/Remove Programs](#) in your operating system.

Fixed Issues

Fixed the following problems:

- Problem: Issues loading Mail Archiver Outlook Add-in when after installing following Windows updates: KB4011162 and KB4011178.
Resolution: The Outlook registry keys "*EnableRoamingFolderHomepages*" are added during the Outlook Add-in installation.