

# Your Auto Responder Trial

## What You Get

The Auto Responder that you download is the full version of the product. During your trial, the product will operate normally and all features will be available to you. If you choose to buy the product, you will not have to re-download or re-install.

## Your Trial License

By default, Exclaimer Auto Responder contains a trial license which will operate for a period of 35 days after installation. 5 days into that period you will need to complete a trial activation wizard to continue. This process requires an Internet connection but can be completed offline via a phone call to our sales team – the activation wizard will provide all the necessary information.

## Trial Expiry

Once your trial has expired, the product will stop processing emails and creating auto replies. You can still freely use the console which will warn you that your license has expired. All your policies and templates are preserved and will not need to be re-created if you apply a valid license in future.

## Trial Extension

We fully understand that our customers may require more than 35 days to complete their product evaluation. Simply get in touch with your local Exclaimer sales contact who can arrange for your trial license to be extended.

## Support

We believe that great product support is an integral part of the value we offer. Therefore, during your trial, you will receive the same level of technical support as our customers – you can even get a guided installation.

Support is available by phone or email. Check the contact section of the website for more details.

## Purchasing

If you choose to purchase Auto Responder, you will be sent a license by email which you must apply to the product. Information on applying your license can be found in your product documentation and is also available here.

