



exclaimer™ auto responder

# Exclaimer Auto Responder Upgrade Instructions



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## Upgrade Instructions

### Upgrading

Upgrading from Auto Responder 1.0 to Auto Responder 2.0.0 can be achieved via the 'setup.exe' which will perform an in-place upgrade.

#### Important:

When upgrading from Auto Responder 1.0 to Auto Responder 2.0.0 the product will go into trial mode. You will need to obtain a new license for Auto Responder 2.0.0 from the Exclaimer Sales team.

### New Features

- In-place upgrades. No need to uninstall the previous version.
- Copy and import template data from other Exclaimer products.
- Ability to delay the sending of an auto response.
- Ability to trigger policy conditions and populate template data using either the SENDER or FROM parts of a message.
- Ability to stop processing policies if a policy exception is encountered.
- New "Conditional Field" component.
- New "List of fields" component.
- New "Social media strip" component.
- New "QR Code" component.
- New "Personal Block" component.
- New "Address Block" component.
- New "Other User's AD field" component.
- Nested {fields} can inherit the properties of their parent.
- General performance and scalability improvements.

### Changes

- Status View has been removed and all operational events are now logged in the 'Exclaimer' Windows event log under 'Application and Services Logs'.
- Email notifications removed. Notifications are now recorded in the Windows event log.
- Image button in the template editor now uses {Custom Image} field.
- Hyperlink button in the template editor now uses {Custom Hyperlink} field.

### Fixed Issues

- When using the LDAP Query editor in Conditions/Exceptions on the Advanced tab the entire LDAP query was not exposed.
- Dynamic Distribution Group cached information was not refreshed on expiry.
- Using "Content from File" with an RTF document could occasionally cause repeated content to appear.
- Messages without a 'From' address, but with an 'X-Sender' header would not be processed.
- Messages with Sender: or From: field missing, empty or containing only <> would not be processed.
- Encrypted messages that triggered a policy with an embedded image would not be processed.
- Table components always had their merge cells option disabled.
- Configuration backup failed in certain scenarios.
- Importing and exporting configuration files did not clear them from the temp folder.
- The folder selected for image and file location when importing multiple templates was not being retained.