

## CASE STUDY

# INTEGRITEK

Integritek deployed Exclaimer Signature Management Cloud so it could apply consistent Microsoft 365 signatures across multiple web-enabled devices.



**Integritek** is an information technology consultancy company that specializes in supporting the computing infrastructures of numerous clients. Its services include network monitoring, backup recovery and desktop support.

Integritek prides itself on maintaining long-term business relations with its clients. The company sets itself apart from other firms by focusing not just on technology it offers, but how it can produce positive business results for its clients. The organization believes having a solid computing infrastructure is key to its clients achieving their core business goals.

## MANAGING MICROSOFT 365 SIGNATURES ON MULTIPLE MOBILE DEVICES

More and more emails are being sent from mobile devices as organizations begin to support Bring Your Own Device (BYOD). Maintaining a consistent email signature across multiple devices isn't an easy task. Companies either have to setup complicated Microsoft 365 Transport Rules or rely on their employees to setup their own email signature on their devices.

With hundreds of users in different locations using different mobile devices, it was important for Integritek to find a way to manage every user's email signature. "We had tried to implement a manual solution in order to standardize Microsoft 365 signatures across our entire organization," said Ignacio Montemayor, Systems Engineer at Integritek. "This had proved difficult as many of our users send emails via multiple devices such as desktops, laptops, mobiles and tablets".

 **INDUSTRY**  
Technology

 **LOCATION**  
United States

 **WEBSITE**  
[integritek.net](https://integritek.net)

### THE CHALLENGE

- ▶ Not able to centrally manage email signatures using manual methods in Microsoft 365
- ▶ No standardized signatures on web-enabled devices from desktops to mobiles

### THE SOLUTION

- ▶ Implemented Exclaimer Signature Management Cloud following a migration to Microsoft 365

### THE BENEFITS

- ▶ The ability to apply signatures on all devices including mobiles
- ▶ Consistent email signatures for all users

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Exclaimer Signature Management Cloud really ended up saving the day.



## THE MOVE TO MICROSOFT 365

"We first heard about Exclaimer when we began supporting a client that who was using one of its email signature management products," Mr Montemayor continued. "At the time we were still using an on-premises Exchange server, so we decided to use Exclaimer Signature Manager Exchange Edition to centrally manage all of our email signatures. This had effectively solved the problem we were having with our staff tweaking their job titles and fonts."

When Integritek began the process of migrating to Microsoft 365, Exclaimer Signature Management Cloud had not yet been released. "We had to plan for multiple versions of our signatures using several different mechanisms, which proved to be spotty at best. Luckily, Exclaimer's Microsoft 365 signature solution was released just three weeks before we finished our migration to Microsoft 365. Exclaimer Signature Management Cloud really ended up saving the day," stated Mr Montemayor.

## A PLEASANT EXPERIENCE

Having used Exclaimer Signature Manager Exchange Edition in the past, it was an easy decision for Mr Montemayor to move to Exclaimer Signature Management Cloud. "What made us choose Exclaimer Signature Management Cloud was its ability to apply signatures on our VDI environment and being able to apply signatures across multiple devices," concluded Mr Montemayor. "I am very happy with my experience with Exclaimer. All of the staff that I spoke to were very knowledgeable, professional and helpful."

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**Ignacio Montemayor**  
Systems Engineer

**exclaimer**

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